

**Structured meeting with
UIIC at Chennai
on
17-02-2016**

**We would like to congratulate
the UIICO management, for
initiating steps to recruit new
Marketing Force.**

We welcome the management decision to appoint retired Dev Officer on contract basis to retain the captive premium.

The anomaly in the arrears calculation in some offices in respect of w.e.f date should be rectified at the earliest and the same should be released at the earliest.

**There should be uniformity while
granting discounts under the same
RO.**

MOTOR TIE UP BUSINESS

Dealers should not make it compulsory to buy policy from them. Our company should not promote this point.

HEALTH INSURANCE TIE UP WITH BANKS

**FOR BETTER CUSTOMER SERVICE,
WE SUGGEST, APPROVAL
AUTHORITY SHOULD BE MAXIMUM
AT
RO**

**AT THE SAME TIME, THE
ACCEPTANCE LIMIT OF BRANCH
MANAGER AND DIV MANAGER
SHOULD BE PROPORTIONATELY
INCREASED**

Brokers are taking away our renewal business, quoting lower premium and placing it either in the same office or another office resulting in overall loss of premium for UIICO.

**Renewal intimation
service is totally failed
in UIICO**

**Sum insured is either
reduced too much/ or
not at all reduced/ or
data is corrupt .**

**CORE PLATFORM
is still giving problems.**

**The bandwidth should
be more than 1 GB to
cater to the current
needs.**

**Dev Officer wise
premium register &
expiry register are not
available from the
Gencore platform**

**Report generation
should be as it was in
Genesys.**

**In the DASHBOARD
premium details of Dev
Officers are not
available**

**Dev Officers Portal
should work as a virtual
MICRO OFFICE.**

**Dev Officers should be
allowed to collect
cheques and issue
policies**

**In office portal agents
should be mapped only
under the concerned
Dev Officer**

**There should be a
report in GENCORE to
monitor the real time
count of policies in
Agents Portal.**

In the new version of the agents portal the restriction of age of vehicle should be removed..

**We congratulate the
management for
introducing check
collection facility in
PORTALS.**

But we suggest, we should introduce NEFT facility directly to the agent's CD account, for the smooth functioning of agent's portals.

In GENCORE, include salutations like Fr. Dr. Er. Etc + custom salutations.

In GENCORE, latest models of all types of vehicles are not appearing.

Because of the frequent changes in the models, there should be a provision to either modify the master or input as “others”.

In GENCORE, while selecting financial institutions, there are lot of duplications.

Example: When we try to select Indian Bank, there will be more than one Indian Banks. There should be only one Indian Bank and its branches

**THERE SHOULD BE A
DESK RESPONSIBLE FOR
THE LIAISON BETWEEN
VARIOUS
DEPARTMENTS AND
IT DEPARTMENT.**

PROBLEMS IN CLAIM HUBS

**Office furnishing,
automation and quality of
machines not adequate
with the projections of
the company..**

**All offices should be A/c
and proper power back
system like generator
should be provided.**

**Credit for Agriculture
Insurance, Bancassurance,
Motor Dealers, Broker
business & Corporate
agents should be 100% for
DOs.**

**Proposal forms availability
and its paper quality should
be improved.**

Dev Officers should be allowed to attach agents in other offices.

Transfer of agents should be allowed only after No Objection is obtained from the Development Officer.

In all Div Offices, two TPAs should be listed to choose from, which will improve the quality of service.

**Our FAMILY MEDICARE
premium is very high
compared to other PSUs.**

**Our FAMILY MEDICARE
policy have limits for
Cataract and Hysterectomy
which should be removed.**

**We should come out with
higher sum insured in all
our health insurance
policies.**

**UIICO should introduce HNI
policies.**

**The anomalies in PPN
Hospitals should be sorted
out.**

Many of our competitors have health insurance policies with reinstatement clause. We should also consider the same to compete in the open market

**Development Officers
should be sent to NIA Pune
for Training.**

Once promoted, the dev officer should be given marketing and should be placed in the same office. Post more than two AO (D) in Div offices and more than one in Branches.

**FOURTH CAR LOAN SHOULD
BE APPROVED AFTER 5TH YEAR
OF THE THIRD CAR.**

LTS norms should be modified.

**One more option for Pension/
Golden Shake Hand should be
considered.**

**Pension should be as per the
Central Government norms.
Basic Pension should be linked
to the time to time
WAGE REVISIONS.**

Since there is a change in the Gratuity limit in Central Government, our employees should also get gratuity at par with Central Govt employees.

**Notified functions of the
Development Officers (A)
should be implemented.**

Dev Officers (A) should also be given Newspaper and Briefcase allowance.

Dev Officers (A) who are doing marketing should be given mobile and conveyance .

Congratulations for organising the Chairman's Club Meeting at Kodaikanal on 15-02-2016. The next club meeting should be organised at the earliest

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Thank you!

GIDOF